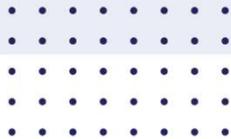




Virtual Primary Care

Recuro Overview 2025





Virtual Primary Care

Top primary care physicians to provide personalized care through digital and video interactions, no matter the member's location or circumstance.



Scan QR Code

For more info on our product webpage

Service Highlights

- **Dedicated Physician:** patients can choose a consistent provider who meets their needs and preferences
- **Primary Care Services:** annual wellness exam, health risk assessment review, screening lab review and recommendations, follow-up visits, care plan development and ongoing support, chronic condition management, post-visit lab ordering and review, and specialist coordination
- **At-Home Labs:** lab tests are delivered to patients' doorsteps, easily returned to the lab in prepaid packages
- **Health Risk Assessment:** a comprehensive risk assessment covers physical and behavioral health, lifestyle, and other areas
- **Integrated Urgent Care:** 24/7 urgent care access is included in the primary care solution
- **Condition Management:** care teams identify and manage chronic conditions on an ongoing basis



What's Included

- Dedicated Physician
- Primary Care Services
- At-Home Labs
- Chronic Care Management
- Health Risk Assessment
- Integrated Urgent Care

Example Conditions Treated

- Prediabetes / Diabetes
- Hypertension
- High Cholesterol
- Obesity Management
- GI Tract Issues
- Respiratory Illness
- Arthritis
- Allergic Conditions
- UTIs / Vaginitis
- Anemia
- Cold / Flu
- Rashes



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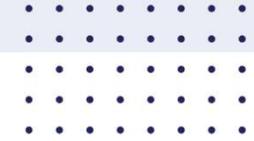


info@recuorohealth.com



Schedule
Demonstration





Virtual Urgent Care

Recuro's Virtual Urgent Care solution offers 24/7 access to board-certified doctors, enabling patients and their families to quickly address common medical concerns with personalized, ongoing communication for follow-up care. This seamless, cost-effective service ensures expert guidance is just a touch away, providing a smoother and more accessible healthcare experience.



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Service Highlights

- **24/7 Access:** Recuro physicians are available whenever patients need them, day or night. This ensures timely care for urgent medical concerns, reducing the need for in-person visits or emergency room trips.
- **Multi-Channel Options:** Live video and phone options let each patient receive care the way they like. These flexible options accommodate diverse patient preferences and make accessing care more convenient than ever.
- **HITRUST Certified:** HITRUST plays a crucial role in ensuring the highest level of IT protection for patient data through an in-depth systems analysis of Recuro's infrastructure, platform, and services.
- **Consult Transcription:** Consults can be recorded and transcribed, allowing patients continuous access to information. This feature helps patients review their care plans and share details with family or caregivers as needed.



What's Included

- 24/7 Access
- Phone, Video, Mobile, Web, Desktop
- Primary Care Coordination

Example Conditions Treated

- Acne / Rashes
- Allergies
- Cold / Flu / Cough
- GI Issues
- Ear Problems
- Fever / Headache
- Insect Bites
- Nausea / Vomiting
- Pink Eye
- Respiratory Issues
- UTI's / Vaginitis



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Schedule
Demonstration



Recuro Primary Care – Enhanced



Patient Journey



Onboarding

Download App or
login to website



Risk Assessment

Take a quick,
personalized risk
assessment



At-Home Labs

Receive and take
at-home lab



Results

Results are sent to
the primary care
physician



Visit

Schedule visit with
primary care
provider

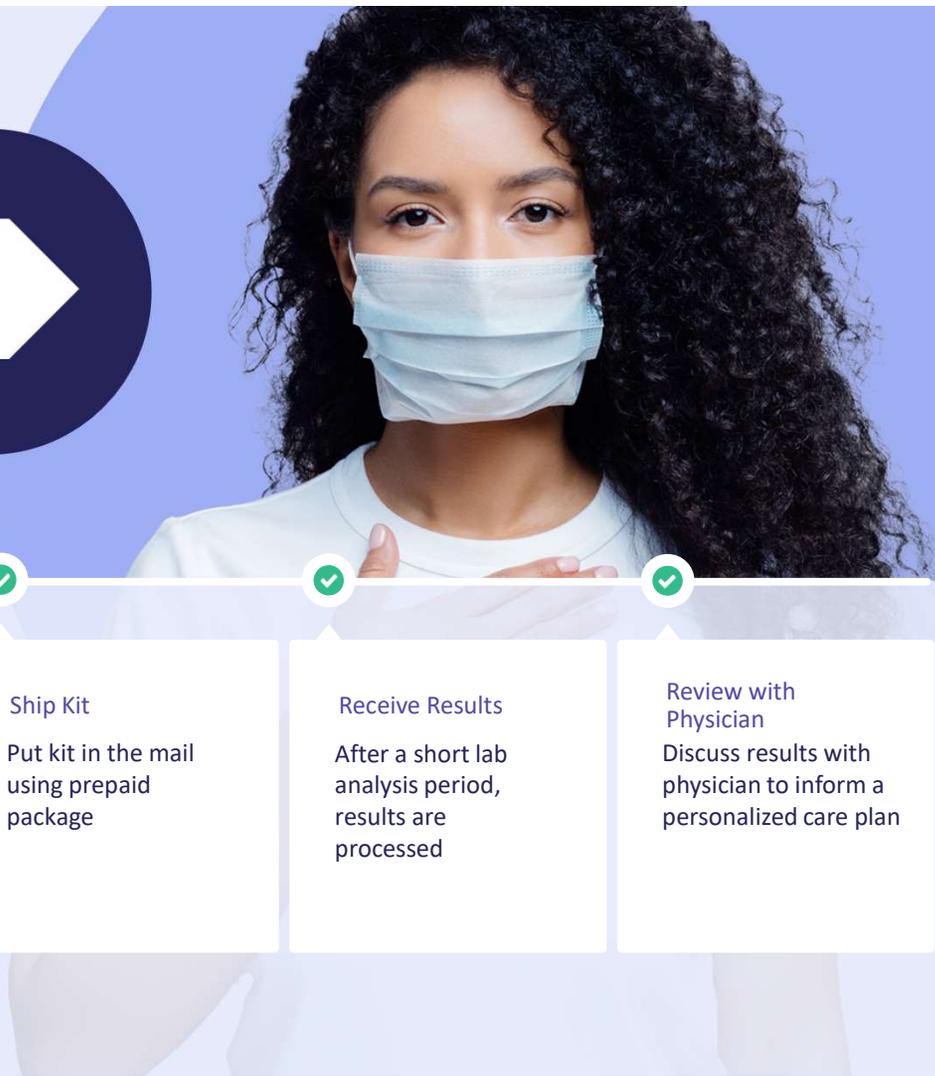


Care Plan & Follow-Ups

Receive a
personalized care
plan

Recuro Primary Care – Enhanced

Deep Dive: At-Home Labs



Order Kit

Order a lab panel to preferred address



Receive Kit

Receive the lab kit in the mail



Collect Sample

Follow easy instructions to collect sample



Ship Kit

Put kit in the mail using prepaid package



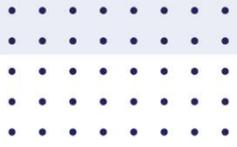
Receive Results

After a short lab analysis period, results are processed



Review with Physician

Discuss results with physician to inform a personalized care plan



Prescription Benefit

Recuro's Prescription Benefit offers nationwide prescription access for the entire family through a \$0 copay program covering ~95% of the top 200 maintenance medications, including Albuterol, Amoxicillin, Metformin, and Sertraline. Easily access your member ID card and covered medications via the Recuro Care app for zero-cost solutions to many common illnesses.



Scan QR Code

For more info on our product webpage

Service Highlights

- **Broad Prescription Benefit Card:** Gain access to a wide range of over 65 generic prescriptions specifically for urgent care needs, offered at no cost to the member. Additionally, members benefit from coverage for the top 200 most commonly prescribed medications, ensuring comprehensive support for both acute and ongoing medical needs.
- **Extensive Pharmacy Network:** The Prescription Benefit program is accepted at over 70,000 pharmacy locations across the United States, providing flexibility and accessibility to members no matter where they are located. Whether you prefer a neighborhood pharmacy or a large retail chain, this benefit ensures convenient access to vital medications.
- **Medication Adherence:** Patients can access prescriptions seamlessly, reducing delays and simplifying treatment. Cost transparency and affordable options further support medication adherence, reducing delayed care and enhancing health outcomes by strengthening Recuro's preventative care model.



What's Included

- Prescription Benefit Card
- Extensive Prescription List
- National Pharmacy Network
- Easy Member Portal
- Improved Medication Adherence

Example Medications

- Albuterol
- Amoxicillin
- Metformin
- Sertraline
- Prednisone
- Atorvastatin
- Cetirizine
- Prednisone



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Schedule Demonstration



Sample Medications



Prescription Benefit
Additional Solution Insights

Antibiotics & Infection

- Acyclovir
- Amoxicillin
- Amoxicillin/Clavulanate
- Ampicillin
- Azithromycin (Z-pack)
- Bacitracin
- Cefdinir
- Cefuroxime Axetil
- Cephalixin
- Clarithromycin
- Clindamycin
- Doxycycline
- Fluconazole
- Erythromycin
- Erythromycin Stearate
- Gentamycin
- Ketoconazole
- Levofloxacin
- Metronidazole
- Minocycline
- Mupirocin
- Neomycin
- Ofloxacin
- Penicillin
- Polymyxin
- Sulfacetamide
- Sulfamethoxazole/Trimethoprim
- Tetracycline
- Tobramycin
- Triamcinolone
- Trimethoprim
- Tobramycin

Allergy

- Brompheniramine
- Cetirizine
- Celecoxib
- Chlorpheniramine
- Cyproheptadine
- Diphenhydramine
- Fexofenadine
- Hydroxyzine
- Levocetirizine
- Loratadine
- Methylprednisolone
- Montelukast
- Prednisone

Antifungal

- Clotrimazole Topical

Asthma/Bronchitis

- Methylprednisolone
- Montelukast
- Prednisone

Constipation/Diarrhea

- Docusate
- Loperamide

Inflammation

- Dexamethasone
- Hydrocortisone

Nausea/Vomiting

- Cyclobenzaprine
- Meclizine
- Promethazine

Sore Throat/Strep

- Amoxicillin
- Amoxicillin/Clavulanate
- Azithromycin (Z-Pack)
- Cephalixin

Rash/Itch

- Cyproheptadine
- Hydrocortisone
- Triamcinolone

Supplement

- Prenatal Vitamins

UTI

- Amoxicillin
- Amoxicillin/Clavulanate
- Ampicillin
- Ciprofloxacin
- Cotrimoxazole
- Doxycycline
- Fluconazole
- Fosfomycin
- Levofloxacin
- Nitrofurantoin
- Sulfamethoxazole/trimethoprim
- (Refer to Antibiotics/Infection)

Ear

- Amoxicillin
- Amoxicillin/Clavulanate
- Cephalixin
- Sulfamethoxazole/Trimethoprim

Eye

- Sulfacetamide
- Tobramycin
- Trimethoprim

Influenza

- Oseltamivir
- Zanamivir (Relenza)

Pain

- Ibuprofen
- Naproxen

Fever

- Ibuprofen

Cough

- Benzonatate
- Guaifenesin
- Promethazine

Swelling

- Fluticasone
- Naproxen
- Prednisone



Recuro Primary Care

Health Assessment

Our comprehensive risk assessment covers physical and behavioral health, lifestyle, and social determinants of health, helping identify issues early and informing proactive interventions.



The assessment is quick and easy for patients – most sections take just 1-2 minutes

Section

Impact

Health Screening

Captures critical medical and family history, enabling risk stratification of patients to provide a tailored set of at-home lab and genomics panels

Emotional Wellness

Brief questionnaires identify risk of depression and anxiety, to enable proactively engaging patients for behavioral health care

Lifestyle

Includes questions about key lifestyle areas such as sleep, diet, and exercise, to ensure care is holistic based on each patient's unique needs

Engagement Preferences

Engagement questions go beyond communication to target care preferences and health literacy, driving a tailored patient experience

Home & Environment (SDoH)

Identifying issues across food security, loneliness, and transportation mean patients can be connected with programming to remove health barriers